Transfer customers instantly, forward your calls to a mobile device, access your voicemails from anywhere and much more with over 35 FREE advanced business calling features.

Dialing and Talking

**Call Hold**
Holds active calls and lets you make or receive a second call, then alternate between the two.

**Call Logs**
Keeps a record of all missed, received and dialed calls.

**Call Return**
Calls back the last party that called you.

**Call Transfer**
Easily transfers active calls to an internal or external line.

**Call Waiting**
Allows you to manage multiple callers at the same time.

**Call Waiting Cancel**
Stops incoming calls to ensure no interruptions when you are on another call.

**Caller ID Custom**
Allows you to choose the phone number and name that others see when you call.

**Extension Dialing**
Quickly connects phones in your workplace using an extension.

**Hold Music**
Plays music for inbound callers placed on hold.

**Speed Dial**
Lets you quickly dial frequently called numbers.

**3-Way Calling**
Connects you with other parties at once.

Receiving and Screening

**Auto Attendant**
Automatically answers a call and plays a menu of options to route callers.

**Call Blocking**
 Restricts certain incoming calls—collect, international, long distance, third party, directory/operator assistance.

**Call Guard**
Block malicious robocalls and receive Caller ID alerts like “SPAM RISK” for other telemarketing calls. Add phone numbers to your Allow List so they’re never blocked or alerted.

**Call Pick Up**
Allows members of a group to answer one another’s incoming calls.

**Call Rejection**
Restricts calls from anonymous or specified numbers.

**Caller ID**
Displays name and number of caller before you answer.

**Directed Call Pick Up**
Enables you to pick up an incoming call on another line by entering * + the extension on your phone.

**Intercept Message**
Notifies callers when a disconnected numbers is no longer in service.

**Selective Call Rejection**
Lets you create a list of numbers to block. Callers hear a message saying you’re not currently accepting calls.

**Sequential Ring**
Rings up to five additional phone numbers in sequence (when phone is not answered, goes to next phone) when the line is called.

Voicemail and Call Forwarding

**Call Forwarding**
Forwards your incoming calls to another number.

**Call Forwarding Always**
Forwards all your incoming calls to another number.

**Call Forwarding Ring Splash**
Plays a special short ring tone to remind you when a line is forwarded.

**Call Forwarding Selective**
Lets you choose which incoming calls will be forwarded to another number.

**Fax Mailbox**
Lets you view faxes online and sends a copy of the fax to email.

**Fax to Email**
Sends incoming faxes to your email.

**Forwarding No Answer / Busy**
Forwards your calls only when your line is busy or you don’t pick up.

**PIN Resets / Changes**
Updates the passcode needed to access Voicemail box.

**PIN Skip**
Turns off the need for a PIN to access Voicemail.

**Readable Voicemail (VM to Text)**
Transcribes Voicemail to text and sends it to your email or mobile phone along with an audio file.

**Voicemail**
Lets callers leave a message for you.

**Voicemail Setup**
Sets up your Voicemail box and PIN.

**Voicemail to Email**
Sends Voicemails to your email.

Additional Business Voice Benefit:

**Battery Backup**
Provides backup power for 8 hours when fully charged.

* Feature not available in all areas.